

# VALUE ADDED RULES & CHARGES



\*THIS PROPOSAL WILL EXPIRE IN 120 DAYS FROM DATE OF ISSUE.

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\* **Subject to a Fuel Surcharge**

- 1. Address Corrections:** A \$5.00 charge will be assessed when the shipper or receiver address is incorrect, incomplete, or not legible. This charge will also be assessed if the Bill of Lading is missing a postal code.
- 2. Appointment Delivery:** A charge of \$10.00 will be applied to any shipment that requires an appointment at the consignee before delivery.
- 3. Beyond/Rural Charges \*:** In addition to freight charges, add on charges may apply to/from points deemed by Tiger Courier to be remote or not serviced directly by Tiger Courier. Contact your local Tiger Courier office for more information.
- 4. Driver Collect Charge:** A fee \$5.00 will be applied when employees are required to collect payment of freight charges prior to the delivery of a shipment the Driver Collect charge will be assessed whether paid by cash or credit card.
- 5. Chain of Signature:** A \$10.00 charge will be applied to all shipments requiring a Chain of Signature.
- 6. Dangerous Goods Charge:** A \$25.00 handling fee will apply to each shipment of Dangerous Goods. See "7.3 Dangerous Goods Service" of our Terms and Conditions for additional information.
- 7. Dead Call:** If a pickup request is cancelled after the driver has already been dispatched, there will be a \$7.50 charge.
- 8. Documentation Requests:** In the case of POD, BOL, and other documentation requests, Tiger Courier reserves the right to charge a \$7.50 charge for this service.
- 9. Extra Labour Charge:** It will be assessed on a minimum four (4) hours at \$30.00 per hour. This rate will be applied when additional assistance is required on loading/unloading shipments.
- 10. Freight Collect Charges:** The Shipper is liable for all related freight charges payable to Tiger Courier in the event that the consignee or the third party refuses to pay for the freight charges.
- 11. Fuel Surcharge:** The fuel charge applies to all shipments tendered to Tiger Courier regardless of destination or mode of transport and is applied to the sum of the base shipping rate, additional weight charges, rural charges, beyond point charges and some accessorial charges. For additional information about Tiger Courier's fuel surcharge visit [www.tigercourier.com](http://www.tigercourier.com).
- 12. Heated Service Charge \*:** 15% of Tiger Courier freight rate with a minimum applicable charge of \$5.00. See "7.2 Heated Service" of our Terms and Conditions for additional information.
- 13. Inside Delivery \*:** Tiger Courier reserves the right to charge a \$10.00 charge to deliveries that are deemed by the driver to be an excessive distance from the parking or drop off facilities.

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- 14. Interline Charge \***: Shipments destined to, or originating from, locations not normally serviced by Tiger Courier will be accepted for transport subject to a \$5.00 interline administration fee, plus the applicable Tiger Courier freight charges and the applicable interline carrier's fee. Interline charges may also apply to shipments exceeding our size and weight restrictions to destinations that we normally service.
- 15. Limitation to Cash Collect Services:** Tiger Courier will not accept non-account collect shipments to Service Points in Ontario or Eastern Canada. ***Cash Collect Services are only provided to specific locations.*** Please contact your local Tiger Courier office for verification. A charge of \$5.00 per shipment will apply.
- 16. Loading/Offload Waiting Time \***: When a pickup or delivery of freight requires a waiting period, there will be an additional charge of \$15.00 per 15-minute increment in excess of the first 15 minutes. The first 15 minutes are free.
- 17. Power Tailgate Charge \***: A charge of \$45.00 will apply if the shipper/receiver requests the use of a Power Tailgate, or if the Shipper/Receiver's facilities are not appropriate for safe handling of the shipment.
- 18. Repeat Delivery Attempts \***: Are subject to a \$7.50 charge.
- 19. Residential Service \***: Is subject to a \$7.50 charge.
- 20. Reverse Charge Shipments:** A \$10.00 administration fee will be assessed when the shipper puts incorrect payment terms on a Bill of Lading.
- 21. Special Handling Charge \***: Charges will vary by circumstance. Please contact your local Tiger Courier office for a quote.
- 22. Storage Charge:** Tiger Courier reserves the right to charge for storage for items/shipments that are delayed by shipper or receiver.