

# WAREHOUSE DELIVERY CHARGES



## Definition

Due to delivery requirements at certain Grocery and General Merchandise Warehouses, additional service charges will apply to offset the cost of meeting those requirements and providing the required services.

## The surcharges named below will apply at the following facilities:

Loblaws, Regina Distribution Centre  
 Supply Chain Management (SCM) Warehouses in Toronto and Calgary  
 Gordon Food Services (GFS) facilities in Canada

Scenario (see below for further explanation)	0-5000 lbs	5001-10,000 lbs	10,001-20,000 lbs	20,001 lbs and over
1. Original Appointment (1 <sup>st</sup> attempt)	\$100	\$125	\$175	\$250
2. Appt Cancellation / Rebook	\$50	\$75	\$87.50	\$125
3. Redelivery (if original appt was refused)	\$150	\$200	\$350	\$500

1. **Original Appointment (1st attempt)** – will be billed for the 1st appointment made. If shipment is rejected, see #3
2. **Appointment Cancellation / Rebooking** –if Kindersley Transport is notified prior to attempting a delivery that the appointment has been changed, a reduced charge will apply to cover the administration, handling and rework fees, rather than the Original Appointment fee (or Redelivery Fee, if applicable). A Redelivery Fee (see #3) will be applied once the shipment is accepted/delivered by Loblaws/SCM (and on any appointments where prior notification of cancelation/change does not occur)
3. **Redelivery** – will be billed for each additional attempt/appointment made should the initial (original) appointment be rejected/refused by Loblaws/SCM  
**Note:** if a shipment is rejected, it will be subject to:
  - a. The Original Appointment fee
  - b. Storage fees (see below) until the freight is delivered or returned to the shipper
  - c. Redelivery fee for every additional attempt made – i.e. if the shipment is refused 3 times and is accepted on the 4th, you will be billed one (1) Original Appointment fees and three (3) Redelivery fees
4. **Storage Charges (LTL)** – shipments will incur storage charges for shipments that a) have sat for longer than 48 hours prior to the initial appointment date and/or b) freight that has been refused and returned back to the destination branch will incur storage fees after a 48 hour free time has elapsed from 07:00 up to the revised delivery appointment. If the free time expires on Saturdays, Sundays, and Statutory Holidays will not be counted in the calculation of the storage charges.

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- 5. Wait Time** – If the combined shipments set out for delivery weigh under 10,000 lbs, 30 minutes are free. If the combined shipments are over 10,001 lbs, there will be one hour free time. Once the free time has passed, all shipments will be subject to wait time of \$35/half hour (30 minutes) based on a per piece time measurement (please note that the Loblaws fee covers the initial one (1) hour that we are required to be there prior to the appointment time).

Example: if you have a 730 piece shipment (3000 lbs) that is scheduled for a 1900 appointment time, Kindersley Transport will arrive at 1800. The shipment is co-loaded with other appointment freight, which has a total of 3500 pieces. If the delivery is not completed until 0300, you will be billed based on the following:

Total Time: 1900 hours – 0300 hours = 8 hours  
8 hours – 30 min free = 7.5 hours  
Total Cost: 7.5 hours x \$35/half hour = \$525  
Total Pieces: 3500 pieces  
Total Cost/Piece: \$525/3500 piece = \$0.15/piece

Your Wait Time Cost = \$0.15 x 730 pieces = \$109.50

- 6. Eastern Canada Warehouse Charges** – The following locations in Eastern Canada below will be subject to a flat fee. Subject to change without notice.

Walmart, Cornwall, Mississauga:	\$265.00
Sobeys, Milton, Whitby, Vaughan:	\$265.00
Aspect Logistics, Pickering:	\$265.00
National Grocers, Pickering:	\$265.00
Harmony Logistics, Pickering:	\$265.00
Home Depot:	\$48.00